Comment: (Richard Smith - NLS)

Welcome everyone. It's a beautiful June day here in Washington DC. We just wrapped up the ALA Conference and Exhibit here in Washington DC and we had many visitors here at NLS. I think a good – how many Steve? – about 12 or 13 for our reception, and quite a few more generally throughout the day last Thursday. Wonderful meetings at the sessions at ALA. In particular we had the ASCLA Achievement awards and we honored both South Carolina Library and Kim Charlson of (Perkins Library). We had programs with NLS staff attending and meeting. I know the one I went to was "The Best in New Tech" for readers with blindness (or) visual impairment and the physically disabled – and that was Reed Strege of the Braille Institute. They had a good crowd of about 60 people. I think, Karen, you were in a panel discussion on the Marrakesh Treaty and I think you had a good 60 people at that presentation also. So, it was really a nice one. The Veterans History program was well-attended by NLS staff. That was on Monday of this week – and we just had a great time... With that, we have some other reports, and I'll hand it over to Paula...

Comment: (Paula Bahmani - NLS)

Thanks Richard. I get to deliver the good news today. NLS has modified the 'Magazine on Cartridge' system, to allow Network Library staff with administrator, reviewer or approver privileges, to increase the quota of lost cartridges for individual patrons. You no longer have to go through your Network Consultant to do that. You can log in and do it yourself. There are instructions available on how to increase the "lost" quota – and they are in the BARD training area, under "Magazine-on-Cartridge' administration." It's under "How do I increase a patron's "lost" quota?" So, we'll be sending out an Operations Alert with the details this afternoon.

Comment: (Shana Osborne - NLS)

Good afternoon everyone...I just wanted to give you guys a reminder that NLS will no longer provide the silver lightweight stereo headphones. That stock number was AC023. Those have now been replaced with the black lightweight stereo headphones. That stock number is AC027... An Operations Alert should come out later today. Oh, sorry about that. It's already out.

Comment: (Richard Smith - NLS)

Before anyone else, I'd like to go around the table and make sure everyone here at NLS is introduced – and I'll start on my left with Don...

Comment: (Library Staff - NLS)

Don Olson with Network Services. Good afternoon; Judy Dixon, Consumer Relations; Vickie Collins, Network Services; Shana Osborne, Equipment Control Officer; Pamela Davenport, Network Services; Juliette Appold, Music Section; Paula Bahmani, Education and Training; Steve Prine, Network Division; David Perrotta, Network Program Specialist; Jason Yasner, Deputy Director; Karen Keninger, Director.

Comment: (Karen Keninger - NLS)

I just wanted to say "hi" to everybody and to thank those of you who were able to come to Washington (DC) to ALA and (for coming to) visit us – here at NLS or at some of the meetings at ALA. It's always good to see people and to get your feedback and your thoughts and, I really enjoyed that. I am going to be going to both of the consumer conventions. I will be at ACB on Sunday and Monday, and I will be at NFB on Wednesday, Thursday and Friday. I will be presenting at both of those conventions. The topics will most likely include the braille e-reader and Marrakesh and other updates with regard to what NLS is doing that I think the patrons will be interested in hearing about, so, if any of you are at the convention, I'd love to touch base and say "hey."

Comment: (Richard Smith - NLS)

Thank you. I'm looking around the room and I think - with that – our announcements are over and we can open it up for questions...

Question: (Ricardo Cisneros – CA9)

This is just a question regarding the Duplication-on-Demand. What Dave was saying when we went to the KLAS conference was that you would get a Starter Kit if you go to Gutenberg – with a supply of hardware and also cartridges? Now, the cartridges – are those for Duplication-on-Demand libraries? Or it has to be either Scribe or Gutenberg-centric?

Question: (David Perrotta - NLS)

Your question is, "are we limiting our supply of cartridges to just Scribe or Gutenberg libraries?" Is that what you're asking?

Answer: (Ricardo Cisneros – CA9)

Yes, it is.

Answer: (David Perrotta - NLS)

For the time being, I guess the answer is "yes." We did just have a meeting this week, and we determined that we're prepared to support basically any viable Dupe-on-Demand system with cartridges, containers and labels – in the same way that we do for Gutenberg. I think for practical purposes right now, that means Gutenberg, and also Keystone's Scribe system. Does that pretty much answer your questions?

Question: (Ricardo Cisneros – CA9)

Yes. And just a follow-up question: How is the Gutenberg lottery going to be distributed? (You had mentioned) there are two libraries per month. What's the criteria regarding choosing the next libraries to do the implementation?

Answer: (David Perrotta - NLS)

Good question. Here's a quick sketch of where we are. I might as well just jump in and say right now that it was announced at the KLAS conference that Keystone was going to be working with Georgia and Colorado – GA1A and CO1A – to be the first beta-testers in a production environment, of Gutenberg plus KLAS. We want to get through that beta-testing process – which we expect is probably going to take most of the summer. As we're doing that, we're taking inquiries from interested KLAS libraries. We do have a list – and San Francisco is on there already.

Basically, what we've been telling people as they've contacted us – is that we're going to try to work out an orderly scheduling process, the bulk of which will not start until calendar 2020. You're correct that we'll be doing it at the rate of about a couple libraries per month – and we'll be looking at various criteria and trying to balance them all out – and so the criteria include the size of your library, whether you're hosted by Keystone or self-hosted, the urgency of your need – for example, whether you're being kicked out of your current facility and need to downsize – or would just like to have it as part of your long-term plans – and the technical support capacity that you have on hand.

One of the reasons we chose Georgia and Colorado to be the beta-testers was that they have really strong in-house technical support staff to get them through this. So, basically we're going to be juggling all this, building out a draft schedule or calendar, and then sort of reality-testing that with the individual libraries and making sure that it meets their needs – so it's going to be a little bit of a juggling act, but if your library is interested in getting into the process, send me an email at <u>dape@loc.gov</u> and we'll add you to the list – and it's probably a good idea to include 'Keystone' on that email as well, and obviously, they're going to be a part of the process of figuring out that scheduling. It's going to be a matter of all the criteria that I've described, as well as our available resources and their available resources, so, it won't happen all at once but we'll try to do it in an orderly and fair way.

Comment: (Ricardo Cisneros – CA9)

Thank you so much. I wasn't clear if the cartridges were for Gutenberg or Scribe – and I really appreciate all the clarification.

Comment: (David Perrotta - NLS)

Absolutely. And I should just mention that we have Gutenberg and Scribe out there and obviously lowa has a system of its own. They're sort of their own instance of that. If there are other duplication systems that come along, as long as we consider them to be viable and to meet our goals, we're committed to supporting them with our supplies.

Question: (Ivan Johnson – CA8)

I had two questions: Are there any plans...for accessing some of the white cartridges for reuse still? Or no?

Answer: (David Perrotta - NLS)

I'm going to jump in and answer that one too, because this was part of the discussion we had this week. So, the answer is "yes" we are committed to doing that. We think it's in everyone's interest to reuse the mass-duplicated cartridges on your shelves. Our basic formula when we're starting out a library with Duplication-on-Demand, is to calculate their total cartridge needs for a sustainable duplication system, and then we say that we will provide half of those cartridges – in the form of brand-new 4gb cartridges – and then we'd like the other half to come out of the

library's inventory. To actually unlock them for reuse, there are a couple of ways we can do that. One is basically built into the Gutenberg system, and the other – for other kinds of duplication systems – would be to provide you with a small standalone gadget that basically has its own toaster racks and would allow you to insert cartridges and unlock them and go through a one-time process of basically initializing them for use with duplication ongoing. So the answer is "yes" we are going to provide that capability.

Question: (Ivan Johnson – CA8)

Thank you. That sounds very encouraging. And the second question: We have a lot of C1 parts. Is there any formal way of getting rid of them? Or do we just get rid of them on our own?

Answer: (Shana Osborne - NLS)

You can dispose of them locally or send them to UNICOR.

Question: (Michael Lang - KS)

I was just wondering if there was any proposed date for the National Conference next year.

Answer: (Library Staff - NLS)

I don't think it's 100% settled yet. We have a range I believe the last week in May. We awarded the contract to the hotel, but the actual date hasn't been settled.

Comment: (Pamela Davenport - NLS)

Michael, as soon as we know, we'll let you know though.

Comment: (Michael Lang - KS)

Okay. I was just making sure I hadn't missed something.

Question: (Ricardo Cisneros – CA9)

Is there any update with the battery recycling? We know that we're supposed to store them or recycle them locally – but (are there) any formal updates or procedures?

Answer: (Shana Osborne - NLS)

There was an update that went out some months ago... We'll have Kevin contact you with the detailed instructions for the disposal of your batteries.

Comment: (Richard Smith - NLS)

Like I said, I just got back from ALA... a lot of good programs. The ASGCLA group is looking at programs for Chicago. So, if you're an ASGCLA member – ASGCLA – that's the new name for ASCLA. Make sure you get together with that group at ALA to participate in sessions. That's going to run in Chicago. That will be next summer for the annual conference.

Comment: (Steve Prine - NLS)

And also, NLS would like to welcome two new regional librarians to the Network: Leslie Bowman in Missouri – started June 17...and Gabe Kramer, who started on the same day in Nebraska. We're happy he's joined. He's going to be our host next year.

Comment: (Vickie Collins - NLS)

And Kristin White is new in South Carolina.

Question: (Kim Robertson - VA)

Just a quick question about the new MARC records stuff for WebREADS. I'm wondering – in an abstract way – about how this "mapping" is supposed to work. I've called Data Management and today they're dealing with ISP issues, so they don't want to talk about this today. So, how is this mapping supposed to work? My local subjects are going to be nested inside the NLS subjects? How does that work?

Answer: (Richard Smith - NLS)

You know, that's a WebREADS question. Maybe we need to contact (you) off the Network call and talk to you about that separately.

Question: (Kim Robertson - VA)

Okay. Who would you like me to contact about that specifically then?

Answer: (Richard Smith - NLS)

We'll get back with you.

Question: (Marilyn Stevenson - NH)

We would also be interested in learning how the mapping works. Maybe there could be some type of conference call – with someone with information about the new changes – that there could be with all of the WebREADS libraries? Just throwing that out. Maybe NLS could help coordinate that? We'd appreciate it. Thank you.

Answer: (Richard Smith - NLS)

Thanks Marilyn, we'll look into it. Sounds like a good idea.

Comment: (Vickie Collins - NLS)

I may just add one thing which is – this is Vickie Collins, the Postal Liaison for NLS. We do have a visitor coming to us in another week or so and, we know that there has been some concern about the new mailboxes and their slimmer openings and design, which have been problematic for our cartridges. If any of you have little two-sentence stories about people who've had difficulty – we know there have been problems in the New York area, but it seemed to me that there were a few other places where there have been these mailboxes. If you'd send me a couple of stories, you know – "our 97-year-old patron went to her mailbox which was just a block away, and she can't get it in." So, if we had some of that kind of personal information, it might help to give the individual who is visiting us, a clear idea of why we are concerned about that – as it rolls out across the country. So, anything that you can do to give me personal experiences – that would be helpful. I'm at vcol@loc.gov.

Comment: (Richard Smith - NLS)

Thanks Vickie! If there are no more questions, I think that everyone's out enjoying the summer day today – and we'll wrap it up. Thank you for joining us and we'll talk to you next month.