**Authorizing Victor Reader Stream**

1. They must have a BARD account. \*

2. Log in

3. Go to Account Settings

4. Select Add a purchased player​

5. Fill in the data

6. Select Humanware Victor Reader Stream from the list of players

7. Select Next

8. Enter the serial number for the device.

9. Select Submit player request

Provided you entered the serial number correctly, it should show up automatically the next time the VRS connects to wifi.

\* the stream must also be set up to connect to a wireless network.

***After completing the authorization process online, to install it on their Stream:***

If the user has a newer stream, that is connected to Wi-Fi, they can do the following:

1. Turn the device on, press the round button above the 2 to access the online bookshelf.

2. Press the number 7 to access the menu. Keep pressing 7 until stream says “software updates”.

3. Press the number 2 until stream says “check for updates.

4. Press the pound key. If all goes well, the key should install itself.

***If the user has an older stream that doesn’t have Wi-Fi, do the following:***

1. Locate the .zip file in your email.

2. Open it and find the file with a .kxo extension.

3. Plug stream into computer turned off, then turn it on. Make sure the SD card is inserted into stream.

4. An auto play window should appear.

5. Open the window and drag or paste the .kxo file from step 2.

6. Safely remove stream, turn it off then on. The key should install at this point.

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