The Western Regional Conference members resolve to thank Ava Smith and the staff of the Texas Talking Book Library for their efforts as the host site for the 2019 Southern/Western Regional Conference.

The Western Regional Conference members resolve to thank staff from NLS for presenting updates at the Southern/Western Regional Conference.

The Western Regional Conference members request that NLS continue to work on the process of accepting accessible digital signatures of certifying authority.

The Western Regional Conference members commend NLS for introducing the sequential play feature for patrons navigating multiple books on a single cartridge, as well as updated leaflets explaining Bookshelf mode.

The Western Regional Conference members commend NLS for the continued success and roll-out of the national advertising campaign and encourage the continuation of such outreach efforts.

The Western Regional Conference members request that NLS provide Braille overlay supplies to network libraries in addition to print labels for cartridges and containers.

The Western Regional Conference members request that NLS provide network library staff the access to make changes to a patron’s magazine quotas of lost cartridges in MOC without having to go through an NLS consultant.

The Western Regional Conference members encourage the continued push on Keystone to get Duplication on Demand module up and running ASAP. We hope that NLS will continue to press Keystone on how important this is to the network.

The Western Regional Conference members commend NLS for pursuing the changes in updated infrastructure to support expanded eligibility and encourage NLS to have this happen sooner rather than later.